MTTSS-31

P.G. DEGREE EXAMINATION – FEBRUARY, 2023.

Tourism and Travel Studies

Third Semester

BUSINESS OF TOURISM

Time: 3 hours Maximum marks: 70

PART A — $(5 \times 5 = 25 \text{ marks})$

Answer any FIVE questions out of Eight questions in 300 words.

- 1. Highlight the broad categories of tourism.
- 2. Point out the economic significance of tourism.
- 3. Explain the basic components of tourism.
- 4. Brief the objectives of Sergeant Committee.
- 5. Write a note on the need for planning in tourism.
- 6. State the basic travel motivators.

- 7. Give an account on the objectives of ITDC.
- 8. Explain the various levels of planning.

PART B —
$$(3 \times 15 = 45 \text{ marks})$$

- 9. Trace the factors influencing the growth of Tourism.
- 10. Describe the social impact of Tourism.
- 11. Analyse the challenges faced by the tourism industry.
- 12. Assess the evolution of the tourism administration in India.
- 13. Discuss the role of NTO in tourism planning.

MTTSS-32

P.G. DEGREE EXAMINATION – FEBRUARY, 2023.

Tourism and Travel Studies

Third Semester

GLOBAL TOURISM

Time: 3 hours Maximum marks: 70

PART A — $(5 \times 5 = 25 \text{ marks})$

Answer any FIVE questions out of Eight questions in 300 words.

- 1. Identify the popular tourist destinations in USA.
- 2. Explain the significance of Eiffel tower.
- 3. Brief the top sights in Middle East.
- 4. Narrate the tourist attractions in Bangkok.
- 5. Write the emerging trends in tourism.

- 6. 'Switzerland is a world famous tourist destination' Explain.
- 7. Write a note on Egyptian Pyramids.
- 8. State the cultural impact of tourism.

PART B —
$$(3 \times 15 = 45 \text{ marks})$$

- 9. Describe the definitions and scope of Global tourism.
- 10. Elaborate the tourist attractions in Germany.
- 11. Assess the role of religious places for the development of global tourism.
- 12. Discuss the role of government for the development of tourism in Singapore.
- 13. Examine the challenges in Global tourism.

MTTSS-33

P.G. DEGREE EXAMINATION — FEBRUARY 2023

Tourism and Travel Studies

Third Semester

HOTEL MANAGEMENT AND CATERING

Time: 3 hours Maximum marks: 70

PART A — $(5 \times 5 = 25 \text{ marks})$

Answer any FIVE questions out of Eight questions in 300 words.

- 1. Point out the classifications of hotels.
- 2. State the significance of bars in tourism industry.
- 3. Identify the different types of menu.
- 4. Explain the importance of food service.
- 5. Write a note on online bookings.
- 6. Brief the objectives of FHRAI.

- 7. Narrate the role played by the restaurants for the development of tourism industry.
- 8. Define Capsule hotels and explain its significance.

PART B —
$$(3 \times 15 = 45 \text{ marks})$$

- 9. Discuss the origin and growth of hotels in India.
- 10. Describe in detail the types of Catering.
- 11. Analyse the considerations and constraints in menu planning.
- 12. Elaborate the procedures for serving Beverages.
- 13. Write an essay on the new trends in tourism industry.

MTTSS-34

P.G. DEGREE EXAMINATION — FEBRUARY 2023

Tourism and Travel Studies

Third Semester

HUMAN RESOURCE MANAGEMENT FOR TOURISM

Time: 3 hours Maximum marks: 70

PART A — $(5 \times 5 = 25 \text{ marks})$

Answer any FIVE questions out of Eight questions in 300 words.

- 1. State the role of a HR Manager.
- 2. Point out the significance of Job analysis.
- 3. Briefly explain compensation.
- 4. Write a note on training.
- 5. Give a brief account of the importance of employee performance.

- 6. What is a selection process?
- 7. Highlight the importance of plans.
- 8. Is it necessary to conduct training programmes? Justify.

PART B —
$$(3 \times 15 = 45 \text{ marks})$$

- 9. Elaborate on the skills needed for Human Resource Management.
- 10. Give a detailed account of the job recruitments strategy and process.
- 11. Explain how developing a compensation package is done.
- 12. Elucidate on the types of training.
- 13. How does performance get affected by disciplinary issues? Explain in detail.

PG-CS-1037 MTTSSE-35

P.G. DEGREE EXAMINATION — FEBRUARY 2023

Tourism and Travel Studies

Third Semester

ENTREPRENEURSHIP TOURISM

Time: 3 hours Maximum marks: 70

PART A — $(5 \times 5 = 25 \text{ marks})$

Answer any FIVE questions out of Eight questions in 300 words.

- 1. Briefly explain Entrepreneurship.
- 2. What is a Motivational cycle?
- 3. Point out the role of a Tourism entrepreneurship.
- 4. Write a note on the Business Plan.
- 5. State the features of ownership structure.

- 6. What do you know about the entrepreneurial climate?
- 7. Highlight the role of technology in entrepreneurship tourism.
- 8. Give a brief account of Sole proprietorship.

PART B —
$$(3 \times 15 = 45 \text{ marks})$$

- 9. Trace the evolution of the concept of entrepreneurship.
- 10. Elaborate on the motivations for entrepreneurship.
- 11. Give a detailed account of the policy measures for tourism entrepreneurship in India.
- 12. Explain the importance of financial planning for entrepreneurship.
- 13. Describe the challenges in tourism entrepreneurship.